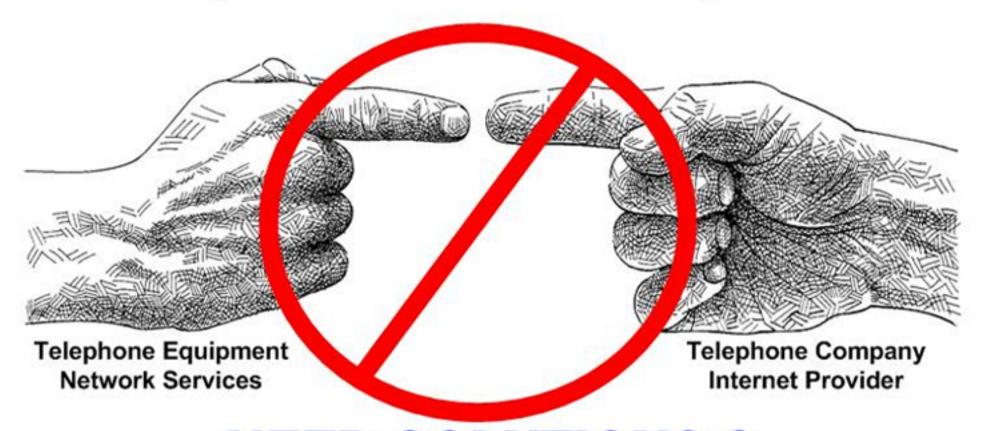
## **TIRED OF GETTING THE FINGER**

when you have a business communication problem?



## **NEED SOLUTIONS?**

## Fire Department is fed up with getting the finger!!!

On behalf of the Westport Fire Department, I would like to thank you for your help resolving the Departments call-waiting issue with (service provider). As you know this was an ongoing issue for over 16 years. You quickly recognized the problem and worked with (service provider) to finally fix the problem. Several technicians have tried to fix this problem in the past resulting in us being told it was not a "phone company problem". You took the time to help us when we were not even a customer so I am convinced that the service will even better once we are. Thank you again for resolving a 16-year old problem that no one else could solve. Fire Chief – Westport, MA 12/1/06





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